



## ST. TAMMANY PARISH

PATRICIA P. BRISTER  
PARISH PRESIDENT

**June 25, 2018**

Please find the following addendum to the below mentioned Request for Proposal (RFP).

**Addendum No.:** 1  
**RFP No.:** 622-10-18-12-3  
**Project Name:** Auto Dialers  
**RFP Due Date:** Friday, July 13, 2018

### QUESTIONS & ANSWERS:

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**Question #1:** The RFQ mentions 290 sites throughout the parish (50 WWTPs, 40 water wells, 200 lift stations, + miles water distribution and sewerage collection lines) but doesn't specify the # of auto-dialer units to be purchased. Since it will affect price, how many auto-dialer units does St. Tammany Parish anticipate to purchase?

**Answer #1:** **The Parish would like to install eighty (80) auto dialers throughout St. Tammany Parish. At this time, approximately thirty (30) of the auto dialers may be installed on water wells and approximately fifty (50) of the auto dialers may be installed on lift stations.**

**Question #2:** What is the budget for this project?

**Answer #2:** **The budget for this project is \$150,000.**



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**Question #3:** The proposal pricing sheet calls for a total proposal amount. Should the total amount be for the entire project, or only for one auto-dialer unit (including air-time and installation for one unit)?

**Answer #3:** **The Proposal Pricing Sheet requests the Cost per Unit for the Auto Dialer System, 1 Year Cellular Airtime and Installation. The Total Proposal Amount is the total amount of all three Costs per Unit.**

**The Parish may install the auto dialers using its own manpower; however the Parish may request installation of the auto dialers by the Proposer, as noted in Section 2.1 Scope of Works/Services, Hardware. The Parish reserves the right to elect items on the Pricing Proposal Sheet, as needed.**

**Question #4:** Does the parish have an existing SCADA system? If yes, what types of software are being used?

**Answer #4:** **No, the Parish does not have an existing SCADA system or software.**

**Question #5** Are any of the 290 sites currently being monitored and or controlled remotely? If so, what is being used for this?

**Answer #5** **A small number of sites are currently utilizing the Integralert ESI-844 web-to-wireless remote monitoring system with cellular network and website.**



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**Question #6:** Can the parish disclose what equipment they wish to monitor/control at each site? (# of pumps, level transmitters, generators, fuel tanks, pressure transmitters, flow meters, etc.)

**Answer #6:** **In general, the Parish would like to monitor/control two (2) pumps, two (2) level transmitters, and one (1) power monitor per site. Please note that the equipment type and quantity may vary from site to site.**

**Question #7:** What is the typical amount of inputs and outputs required per site?

**Answer #7:** **Lift stations typically require four (4) inputs per site and water wells typically require five (5) inputs per site. Typically, four (4) outputs are needed per site.**

**Question #8:** What is the minimum and maximum amount of inputs and outputs required?

**Answer #8:** **At a minimum, the auto dialers should have eight (8) dry contact digital inputs, four (4) selectable 4-20 ma or 0-10V analog inputs and four (4) 250V ac/8 amp relay outputs.**

**Question #9:** There are different units used for water and sewer locations. Its hard to quote a single unit without knowing which?

**Answer #9:** **Please refer to the response for Question #1 above.**



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**Question #10:** Its also hard to quote installation as quantity one. Can you specify a quantity per purchase? 10? 20? 30? and locations? It will make for a better bid and RFP for St. Tammany!

**Answer #10:** **Please refer to the response for Question #1 above.**

**Question #11:** Does the parish eventually plan to install an RTU at all parish owned locations? Large quantities purchased even over time will reduce the cost per unit.

**Answer #11:** **Yes, the Parish does eventually plan to install these units at all of the Tammany Utilities water well and sewer lift station locations.**

**Question #12:** Would the parish be able to purchase multiple years of cellular service at one time? Mission offers multi year discounts to municipalities who take advantage of this.

**Answer #12:** **Yes, the Parish can buy multiple years of cellular service however RFP Attachment "A" Proposal Pricing Sheet requests the Cost per Unit for 1 Year of Cellular Airtime.**

**Question #13:** Can a list of monitoring points be added to the RFP? Knowing all the required inputs & outputs would help all potential bidders choose the right RTU for the water or sewer service needed.

**Answer #13:** **A list of monitoring points cannot be added at this time.**



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**Question #14:** Approximately, what is the antipated call volume?

**Answer #14:** **The Parish does not have an anticipated call volume at this time.**

**Question #15:** May I have historical data on call volume?

**Answer #15:** **As noted in Q&A #5, a small number of sites were recently outfitted with auto dialers. The auto dialers have not been operational long enough to provide historical data.**

**Question #16:** According to Section 2.1 of the RfP, please state what specifically reporting data are you requesting. Please state line by line.

**Answer #16:** **The Parish is interested in learning about the report data captured by different auto dialer systems. At a minimum, the Parish requires the data captured through the monitoring and managing control functions which should provide the current and historical facility status, notifications, and response records.**

**<< End of Addendum # 1 >>**